Information Flow Across the Surgical Process And Within the OR

This diagram depicts how information flows across different stages of the surgical process and behavioral flows. The top half of the diagram displays expected information gleaned from interviews with surgeons, residents, nurses, and other staff at a major research hospital in Chicago. The flows of several actors are pulled out beneath this to highlight the different modes of information we heard and the workarounds they use to accomplish their daily responsibilities. Different levels of interaction can be observed across these actors. The bottom half of the diagram pulls out unique flows of information observed within the OR. The loops of the actors observed within the OR are pulled out to compare with the roles of what we heard in interviews.

What we heard
Expected Instances and Reasons for Flows of Information Between Actors

What we heard
Modes of Information & Workarounds

How to read