Mapping the Justice Gap: Underserved communities and civil legal issues in Chicago

1. Learn what action you can take
   - Legal service orgs. e.g.
     - CGLA
     - CARPLS
     - Elder Justice Center
   - Guidance
   - Law school
   - Self-help website
   - Pro se / self-help

2. Seek guidance
   - (non-lawyers)
     - 'Attorney of the day'
   - Information
   - Assistance
   - Option 2:

3. Engage legally
   - Service?
   - Fee
   - Case
   - Legal

5. Social Impact Research Center, 2013

Several goals exist for the map:

• to serve as a tool for alignment among stakeholders
• to provide appropriate attribution to the authors when using

To that end, we are using the Creative Commons BY-SA

This is an open draft that we

The U.S. legal system is not
designed for the underserved
civil legal issues in Chicago
economically, or educationally.

There is an estimated 900,000 people in Cook County
people in Cook County

About this map:


The inherent navigation challenges faced by users of the

students spent 6 weeks uncovering the pathways that a

Our challenge was to seek a level that was sufficiently

A lack of information to go

1. This large underserved

In Chicago, lack of knowledge

• Poverty increasing in Cook County and in Chicago;

• Only 300 attorneys for over 1.3 million low income Cook

Expectation that

Researchers and stakeholders

Do I need


The administrative processes

Do I represent

Lack of knowledge

What should

Where do I go

administrative processes

Victim /

Jury

Do I need

...